

Yeovil One Team

Tactical Update For SSDC District Executive April 2015 Appendix 2



Background

Identified by analysis for the Avon and Somerset Constabulary Operating Model, the Yeovil Central beat was found to have the highest demand for policing services across Somerset East policing Area. In addition to this Yeovil Central ward is in the top half of the deprivation indices across the south west.

One third of the top demand locations for the South Somerset policing area are within the Yeovil Central ward and have the potential to negatively affect the quality of life for residence, the experience for visitors and shoppers and people enjoying the Night Time Economy in Yeovil town.

The multiplicity of agencies, partnership arrangements, responsibilities and individual teams involved in delivering services in Yeovil Central mean that there is no single detailed overview of the pull on services, or effective overview on how partners are tackling the core reasons for the demand for services.

While crime rates, in recent years, have dropped considerably in Yeovil Central the beat continues to have relatively high rates of crime and anti-social behaviour and accounts for three times the requests for police services of other local beats.

Analysis of demand show police resources are increasingly pulled towards dealing with consequences of possible earlier failures, in care, service access, community resilience, vulnerability of victims, drugs and alcohol abuse, shoplifting, missing people, and mental health.

The overarching aim of the Yeovil 'One Team' is to develop an integrated model of neighbourhood service delivery to reduce demand and prevent crime and disorder within the Yeovil Central Beat:

- Using shared intelligence and knowledge base to develop a single vision and plan to tackle the causes of crime, anti-social behaviour and deprivation in Yeovil Central ward
- Align frontline staff from different services in a single, dedicated team and hub, building capacity to deliver improvements for the community
- Reduce crime, anti-social behaviour and fear of crime, and proactively tackles associated causes and cycles of local deprivation
- Provide additional support for victims of Domestic Abuse that sit below MARAC interventions, and repeat victims of crime
- Target the cause of top demand locations, offenders and victims
- Build community resilience and increases early intervention to reduce overall demands and cost of delivering public services in Yeovil.

Initially measurement of success will be through the level of reported crime which is expected to reduce. Further developments will see additional measures introduced to reflect the various agencies input.

Key Themes

Key themes identified are:

- Anti-Social Behaviour
- Burglary Reduction
- Vulnerable and repeat victims
- Retail Theft
- Regeneration
- Domestic Violence
- Drugs and Legal Highs
- Safeguarding
- Youth Diversion
- Employment
- Training/Education
- Money Management
- Environment
- Tenant Management
- Information sharing

The operational group first met on the 18th September 2014 and weekly thereafter. Over this time the group has gained members and improved communication and awareness of service available in the area.

The types of services operating within Yeovil One include:

- Police services
- Licensing
- Yeovil Business Crime Reduction Partnership
- Radio Link
- Community Safety
- Housing Providers and Services
- Environmental Protection
- Community Development
- Regeneration
- Street Scene
- Car Parks
- Fire
- Trading Standards
- Town Council
- Drug and Alcohol services

Performance

The operational team have been involved with numerous operations that are already showing results, as an example:

- Not a single call on services for Halloween
- Intervention with retailer of 'Legal Highs'
- Arranging for small estate of flats to improve security to entrances
- Lighting in Park
- Traffic disorder related to Night Time Economy
- Target of Prolific offenders
- Licensing Enforcement
- Removal of persistent drinkers from town centre
- Dealing with persistent nuisance youth in green space
- Improving landlord interventions with residence complaints
- Developed theft prevention protocol with stores
- Set up visible deterrents in town centre
- Working closely with housing providers with difficult clients
- Opened communication channels
- Co-ordinating an open/public meeting (PACT/Working Together)
- Improved partnership policing of events and annual celebrations.

The tactical group has overview of the operational group and are looking at various initiatives including the provision of a 'wet house' to remove drinkers off the streets and improved Domestic Abuse services for the residents. The Tactical Group will steer the operations adding additional expertise at a management level and interact directly with the operational team. It is suggested that a monthly meeting of the Tactical Group is continued. This group interacts with the Safer Somerset Partnership at the 'Silver Level'.

There is also an opportunity to look into various awards/recognition schemes that will also help with the improvement of the area.

The weekly operational meetings, hosted by South Somerset District Council at its Yeovil Town Centre offices are led and co-ordinated by PC Pete Paskin, are planned to continue for the foreseeable future. Informal meetings and communication between agency staff happens as and when required to deal with issues or take initiatives forward with feed back to the weekly group. Each of the weekly meetings are recorded against a pre- arranged agenda.